

## Quality Policy

Audi Cranes is committed to delivering exceptional crane hiring, lifting equipment, and associated transportation services in the construction, oil and gas, and engineering sectors. Our commitment to quality ensures that our services consistently meet or exceed customer expectations, delivered in an efficient, professional, and socially responsible manner. We fully comply with ISO 9001:2015, relevant industry standards, and all applicable laws and regulations.

We uphold our commitment to quality through the following guiding principles:

- **High-Quality Service:** Deliver exceptional services with highly trained personnel and reliable equipment while ensuring comprehensive support for our customers.
- **Understanding Customer Needs:** Clearly identify and comprehend our customers' quality requirements to meet their specific needs effectively.
- **Continuous Improvement:** Regularly audit and assess all internal processes, fostering a culture of continual improvement throughout our management system.
- **Safety and Professionalism:** Provide adequate resources and ongoing training to maintain safety and professionalism in all operations.
- **Skill Development:** Educate and train employees to enhance their skills, awareness, and knowledge, ensuring they are competent and confident in their roles.
- **Regulatory Compliance:** Comply with all applicable standards and regulations pertaining to our services, ensuring a reliable framework for operations.
- **Quality Management System:** Implement and maintain a robust Quality Management System in accordance with the latest ISO 9001 standards.
- **Commitment to Occupational Health and Safety:** We are dedicated to fostering a safe and healthy work environment by effectively implementing health and safety management practices, which aim to reduce workplace risks and prevent incidents.
- **Environmental Commitment:** We are committed to ensuring that our operations are environmentally responsible by minimizing our ecological footprint and promoting sustainability in all aspects of our business.
- **Commitment to Excellence:** Meet our commitments related to quality, cost-effectiveness, and project timelines.
- **Supplier and Contractor Standards:** Ensure all suppliers and contractors adhere to quality standards compatible with Audi Cranes' requirements.
- **Corrective Action:** Address all non-conformance instances promptly, implementing corrective actions and preventing recurrence.
- **Incident Management:** Thoroughly investigate quality incidents, ensuring corrective actions are communicated and implemented throughout the organization.
- **Performance Objectives:** Establish, review, and communicate quality performance objectives, taking proactive steps to enhance outcomes continually.
- **Effective Communication:** Ensure this policy is effectively communicated to all employees and relevant stakeholders to align everyone with our quality objectives.

At Audi Cranes, we strive to be the leading provider of lifting, rigging, and transportation services in the construction, oil and gas, and engineering sectors. Through these guiding principles, every member of our team is accountable for fully satisfying our customers by meeting and exceeding their needs and expectations.

Signed by

Elie Audi (General Manager)

A handwritten signature in blue ink, appearing to read "Elie Audi".